

STREET'S HOPE PART TIME CASE MANAGER/ADVOCATE MARCH 2019



BACKGROUND: Street's Hope provides survivor-informed, evidence based services to survivors of all forms of human trafficking (labor and sex.) We are client centered and trauma informed, and work with each client to create an individualized program plan to rebuild their lives after their trafficking experience while maximizing self-determination, self-worth, and dignity. We utilize a wraparound services model to provide intensive case management and mental health services, and also provide crisis counseling and psycho-educational group programming in conjunction with community partners at off-site locations.

SCOPE OF WORK: Street's Hope is seeking a part time (15 hours per week)

Spanish-English bilingual case worker to work in any or all of the following areas:

1. Crisis intervention and support. Support and intervention with case management (resource referral and advocacy,) and safety planning;

2. Intensive case management. Work with program participants to create individualized, realistic plans to build support and stability. Assist clients to access benefits, housing, job readiness and training, education and employment opportunities, medical and mental health services.

3. Psychosocial/educational group facilitation. Includes groups such as accessing benefits, real world life skills.

RESPONSIBILITIES:

- Providing trauma informed, person-centered case management and advocacy based on individual client needs
- Providing individualized intake, assessment, orientation, support, referral and advocacy services by assessing and evaluating each person's distinct needs
- Developing reasonable service plans and timelines with each client and managing participant expectations during the service period
- Ensuring that clients are provided the tools they need to meet their identified goals and objectives
- Assessing and monitoring client progress to ensure their goals are being met and designated resources are being maximized; modifying plans as needed
- Engaging in outreach to key partner organizations and vulnerable communities in order to increase identification of human trafficking and referral for services
- Ensuring compliance with case file management and reporting requirements
- Other activities as needed and assigned by supervisor

REQUIREMENTS:

- Masters in Social Work conferred or in progress, or 4 year degree with social work or



equivalent field emphasis is strongly preferred, with the skills and knowledge typically acquired through 2-3 years of work experience. Experience should include significant responsibilities in social services, humanitarian relief, public service or other not-for profit work.

- Strong intercultural communication skills, demonstrated ability to work effectively with people from diverse backgrounds and across language barrier:
- Experience in trauma-informed services preferred
Experience in small group facilitation and/or co-facilitation utilizing a skills based curriculum preferred
- Comfortable in high stress environment, adaptable, flexible and patient
- Strong organizational and time management skills
- Proven ability to contribute both individually and as a team member
- Self starter with excellent problem solving skills combined with ability to manage multiple responsibilities, prioritize duties and manage time effectively
- Bilingual ability in Spanish is desired
- Confidence in basic computer skills including word processing, email and data entry; willingness to learn new software
- Valid driver's license, reliable vehicle with current insurance, and the ability to travel regularly throughout the Metro Denver area.

Please send all resumes and cover letters to:

Maria Martin, Case Management Program Supervisor, at maria@streetshope.org AND

Caroline McKinnon, Executive Director, at caroline@streetshope.org