



Community Advocate

Organization Type: Youth Advocacy Nonprofit Position

Type: Full time, \$43,000-\$48,000 DOE

Direct Report: Community Program Director

Location: Denver Central/Flex Remote

Hours: Flexible schedule, requires some evenings and weekends to accommodate client schedule. Some on-call availability required.

Education: Bachelor's degree in Human Services or closely related field, or Associate's degree in Human Services field plus two years relevant experience.

Experience: Experience working with youth and crisis management; understanding of and experience working with trauma survivors. Must be at least 21 years of age. Knowledge of systems of oppression, cultural relevancy and responsiveness preferred.

Travel Requirements: Driving Requirements: Must have access to reliable transportation and be willing and able to travel to clients, transport them to appointments, activities, etc. Mileage reimbursed.

Job Summary: This position offers you an opportunity to make a lasting impact in your community and in the lives of youth. As a Community Advocate, you will provide trauma informed direct support to youth who have survived sexual exploitation and trafficking as well as those who have been identified as high risk of trafficking. Community Advocates are responsible for supporting clients by providing high quality restorative services as well as in-the-moment coaching and modeling, healthy relationship building, life skills coaching (client specific based on their needs and wants), and case management. This position requires a high degree of creativity, a strong desire to make an impact in the lives of local youth and a great deal of independent thinking.

Job Duties:

Candidates must have a passion for healing and recovery and possess the belief that all youth deserve and are capable of achieving great things. This role requires patience, attention to detail, and the drive to work in an ever-changing work environment. Our non-traditional work place allows a great deal of freedom for an independent person but also requires a great deal of motivation, flexibility and accountability.

Additionally, the Community Advocate is responsible for assisting in carrying out high quality services including but not limited to:

- Providing crisis management

- Acting as a supportive member of the client's professional team and helping client to develop skills to advocate for themselves in professional settings
- Identifying and practicing youth's coping skills
- Working with youth to identify Harm Reduction measures
- Conducting intakes with youth and their guardians
- Accurately report youth's needs and concerns appropriately
- Assisting in making appointments and transporting youth to and from necessary appointments including legal and medical services
- Maintaining professional boundaries with youth and acting as a positive role model, communicating with youth in a strengths-based, trauma informed manner at all times
- Using non-violent de-escalation and trauma informed behavior management techniques
- Demonstrating the ability to identify concerning behaviors, anticipating potential problems, and providing for the youth's individual needs on an ongoing basis
- Supporting participation in their overall treatment program by providing and explaining information about the program and clarifying expectations
- Modeling and encouraging a restorative approach to conflict resolution among clients and family, friends, and professionals in their lives
- Continually developing and maintaining network of professional contacts and community resources

Preferred Skills

- Bilingual (English/Spanish)
- Demonstrated crisis management skills
- Knowledge of and comfort in navigating in the Denver Metro area.
- Familiarly with Office 360 and Adobe
- Knowledge of and ability to apply strength-based practices in challenging circumstances
- Drive to build and be part of a team, as well as able to act and make decisions independently.
- Capable of performing multiple tasks in high-stress situations
- Mediation
- Understanding of complex trauma and trauma responses
- Basic knowledge of human trafficking and sexual exploitation
- Knowledge of Harm Reduction practices

Preferred Certifications and Training

- CPR/First aid training (willingness to become so in the first month of employment)
- Motivational Interviewing (willingness to become so in the first month of employment)
- Mental Health First Aid

Benefits

- EHH cares about our staff, and as such, we offer a generous time off plan for salaried employees including options for paternal leave and mental health leave
- Medical, dental, vision through United Healthcare
- Partial reimbursement for out of network mental health care
- Mileage reimbursement
- Paid and ongoing training provided in house and by industry experts
- Potential for reimbursement for additional ongoing training
- Eligible for Public Student Loan Forgiveness

Be Your Whole Self at Extended Hand of Hope.

At Extended Hands of Hope, we believe that we are greater when we come together from diverse backgrounds. Like the people we serve, our employees come from all walks of life; we strive to represent the communities we serve and advocate for. We welcome the unique contributions that you can bring in terms of your experiences, beliefs, culture, ethnicity, race, nation of origin, sex, gender identity and expression, age, veteran's status, religion, ability, and sexual orientation.